



Information of the certification body



State: 12. June 2017

Information of the transition to the DIN ISO/IEC 17021-1:2015

Dear Sir or Madame,

we would like to inform you that in 2015 the revised version of DIN ISO/IEC 17021-1: 2015 has been published. This standard regulates the requirements for bodies that audit and certify management systems. The certification body of TÜV Thüringen has planned the transition up to **14.06.2017**. For the introduction of the new standard the German Accreditation Body (DAkkS) has examined the developed documentation and processes and approved transition.

In the following we will inform you about significant changes in the certification process which are apply for you as a customer of TÜV Thüringen e. V.:

A significant change to which we would like to draw your attention is the definition of the basic date for the surveillance. The date of the first surveillance audit which follows the initial certification may not be more than 12 months after the date of the certification decision. So far, the last day of the certification audit was the relevant date. Subsequent cycles will begin with the re-certification decision. This means that the base date always results from the date of the certification decision, which can be taken from your certificate or from the audit report.

If an organization is unable to demonstrate the implementation of the corrections and corrective actions as a result of critical deviations within 6 months after the last day of level 2, the certification body shall carry out a new stage-2 audit before the certification is recommended. There are also special points at which points a re-certification can be carried out. For this, we refer you to a separate information on the re-certification, which we have attached to this letter.

A further relevant change for you is that the certification body must now reserve the right to carry out short-term or unannounced audits with her certified customers in order, for example, to examine specific complaints or as a consequence of significant changes in the management system or as a consequence of suspended certifications. For this it is necessary that a corresponding adjustment to the contract on the certification takes place.

If you have questions regarding to the transition to the revised standard please do not hesitate to contact us.

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Best regards

Your certification body of TÜV Thüringen e.V.